

Health Facility Rapid-Cycle Phone Survey

Tajikistan Round 2 Questionnaire

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ABOUT THE SURVEY

Objectives:

1. To create awareness of acute and chronic challenges in service delivery at the primary health care level
 - a. To identify service delivery and readiness gaps in primary health care facilities towards improving reproductive, maternal, child, and adolescent (RMCAH) health outcomes
 - b. To characterize and assess the effect of shocks on service delivery
2. To inform and assess interventions for stronger, more resilient primary health care systems
3. To enhance the timeliness of health facility surveys by supplementing existing large-scale surveys with a rapid cycle, phone-based approach

Tool design:

- Aligned with the Harmonized Health Facility Assessment
- Specific survey items have been taken from or adapted from the Harmonized Health Facility Assessment Tool and the [Service Delivery Indicators](#) (SDI) Health Facility Survey, developed by the World Bank
- Incorporates the Continuity of Essential Health Services (CEHS) tool
- Designed to be gender-sensitive, focusing on primary health care services across the RMCAH continuum of care
- Phone-based interview (target time: 30 minutes) designed to be completed over four quarterly contacts
- Nationally or sub-nationally representative sample of primary health care facilities.

Interpreting the tool:

- Color code in the "QID" column indicates objective-specific questions:
 - Grey questions are metadata to be completed by the enumerator before the survey begins
 - White questions are objective questions related to routine service delivery and readiness capabilities (Objective 1a)
 - Orange questions are perception questions related to service delivery challenges (Objective 1a)
 - Pink questions are related to health shocks and their effects on various health systems characteristics (Objective 1b)
 - Blue questions are related to challenges and adaptations made across health system functions to maintain service delivery (Objective 2)
 - Gray rows are optional questions related to routine health systems strengthening or specific RMCAH service considerations. These can be added into the standard module based on country requests. QIDs marked in green are optional questions with an explicit gender focus.
- The notes section contains important information, including
 - Intended periodicity of questions (e.g., "yearly" questions will be asked once a year)
 - Indications that a question or response option may need to be adapted to match the country-specific need

Indicators

Indicators measure health facility components of the Primary Health Care Measurement Framework developed by the World Health Organization and UNICEF (2022), with particular attention to services across the RMCAH continuum. Additionally, context-specific indicators may be added or removed based on country priorities.

PROGRAMMING THE SURVEY

This section is intended for the survey coordinator and/or the data manager and should be removed prior to sharing the document with enumerators. The following set of questions should be programmed by the person in charge of coding the survey, but it **should not be visible to enumerators** while they administer the survey. Please note the following:

- All variables in the programmed survey, and hence in the datasets, should be named **based on the question QIDs** provided in this document, and should be in **lowercase**. Capital letters are only used in the printed version to facilitate reading the document.
- The list of health facilities and associated administrative levels, i.e. **[ID_FAC], [ID_ADMIN1], [ID_ADMIN2]**, etc. should be **preloaded** into the survey tool.
- Whenever the option "Other" is selected for a question (i.e., the answer either takes the value -96, or 1 for variables ending with "_X"), there should be a follow-up question offering to provide answer details. The variable corresponding to this follow-up question should be named similarly to the initial variable but with "_OTHER" added at the end. For example, if the respondent answers "Yes" to option "X- Other (specify)" for question HR_08, then there should be a follow-up open-ended/text question named "HR_08_OTHER" following the HR_08_X variable.

QID	Question	Notes
ID_ROUND	Survey Round	This is a 'calculate' type of field taking the value of the FASTR survey round
ID_ADMIN0	Country	This is a 'calculate' type of field corresponding to the country English name in title case (e.g., "Antigua and Barbuda")
ID_ADMIN0_ISO2	Country Alpha-2 Code	This is a 'calculate' type of field corresponding to the country alpha-2 code in capital letters (e.g., "AG" for Antigua and Barbuda). Please follow the <i>ISO 3166-1 alpha-2 code classification</i> (see: https://en.wikipedia.org/wiki/ISO_3166-1#Current_codes)
ID_ENUM_NAME	Enumerator Name	This is a 'calculate' type of field corresponding to the name of the enumerator (based on variable ID_ENUM).
ID_ADMIN1_NAME	Region/Province	This is a 'calculate' type of field corresponding to the first administrative subnational level (i.e., the name of the region/province of the facility – based on variable ID_ADMIN1)
ID_ADMIN2_NAME	District	This is a 'calculate' type of field corresponding to the second administrative subnational level (i.e., the name of the district of the facility – based on variable ID_ADMIN2)
ID_FAC_NAME	Health Facility Name	This is a 'calculate' type of field corresponding the name of the facility (based on variable ID_FAC)
ID_RESP_FIRST	Is it the first time the facility is being interviewed?	In the very first round of survey, this takes the value 1 for all facilities. For subsequent rounds, please create a dataset using the master facility list and past rounds of survey to determine if a given facility was previously surveyed. Upload that dataset in the CAPI, so that this information is automatically collected in the database for each facility.
T_S	Time stamp beginning of the survey	This is a 'calculate' type of field that marks the survey start date/time.
T_SH	Time stamp beginning of Shocks module	This is a 'calculate' type of field that marks the "Shocks" module start date/time.

QID	Question	Notes
T_SERV	Time stamp beginning of Services module	This is a 'calculate' type of field that marks the "Services" module start date/time.
T_INF	Time stamp beginning of Infrastructure module	This is a 'calculate' type of field that marks the "Infrastructure" module start date/time.
T_FIN	Time stamp beginning of Financing module	This is a 'calculate' type of field that marks the "Financing" module start date/time.
T_HR	Time stamp beginning of Human Resources module	This is a 'calculate' type of field that marks the "HR" module start date/time.
T_SUP	Time stamp beginning of Supplies module	This is a 'calculate' type of field that marks the "Supplies" module start date/time.
T_LC	Time stamp beginning of Leadership and Coordination module	This is a 'calculate' type of field that marks the "Leadership and Coordination" module start date/time.
T_COM	Time stamp beginning of Community engagement module	This is a 'calculate' type of field that marks the "Community engagement" module start date/time.
T_QOC	Time stamp beginning of Quality-of-Care module	This is a 'calculate' type of field that marks the "Quality of Care" module start date/time.
T_EPR	Time stamp beginning of Emergency Preparedness and Response module	This is a 'calculate' type of field that marks the "Emergency Preparedness and Response" module start date/time.
T_E	Time stamp end of the survey	This is a 'calculate' type of field that marks the survey end date/time.

ADAPTING THE SURVEY

This section is intended for the survey coordinator and/or the person in charge of adapting the tool to the surveyed country's context. This section should be removed prior to sharing the document with enumerators.

General guidance:

- Please review all questions in the survey marked with **+Adapt** in the notes column of the base survey tool. Specific guidance on what to adapt is provided.
- Questions in the 'Supplemental Questions' section of each module should be reviewed for relevance to the country context and the specific country objectives of administering the survey. They can be added into the base survey tool.
- New questions can be added to ensure the survey meets specific country objectives. The GFF Secretariat is available to support the development of new survey questions and/or to complete a technical review of country-drafted questions to ensure feasibility of phone-based data collection and data quality.

Please use the following guidelines when adapting the survey tool:

- Any modification to the survey tool must be recorded in "track changes" to facilitate reviewing and validating country-specific edits.
- If a question is rephrased such that its original meaning is significantly altered, the new question should be given a different QID (i.e., a different variable name in the final datasets).

- If a new question is added to the survey, its QID should be chosen based on the following set of rules (see the illustrative example below):
 - The new QID (i.e., variable name) needs to end with the country's Alpha-2 ISO code (see the ISO 3166-1 classification: <https://www.iban.com/country-codes>)
 - If the question is included between two existing questions: a letter (A-Z) should be added to the variable name
 - If the question is included at the end of a section: increase the question number by +1.
- When new answer choices (in the "Response" column) are added, the values attached to existing answer choices should not be modified. The new answer choices should start with the country's numeric code (see the ISO 3166-1 classification: <https://www.iban.com/country-codes>). If the numeric code starts with one or multiple zeros, those leading zeros should be removed from the country code.
- Specify appropriate facility types for specific questions in the Relevance/conditions column of the survey tool.

Illustrative example of a question inclusion

Country: Antigua and Barbuda

Code ISO-2: **AG**

Numeric code: **028**

	First round of country-specific edits
	Second round of country-specific edits

QID	Question	Response	
FIN_01	Is the level of financing for the facility sufficient for current needs?		
FIN_01C_AG	New question (included between two existing questions, second round of edits)		Note that in this case, the new variable name should be "FIN_01_C_AG" and not "FIN_01_AA_AG". The purpose here is to avoid having very long variable names after several rounds of survey edits.
FIN_01A_AG	New question (included between two existing questions)		
FIN_01B_AG	New question (included between two existing questions) a. New option b. New option		
FIN_02	Are any of the areas insufficiently financed? a. Medicine, equipment, or supplies b. Infrastructure bb_ag. New option (second round of edits) ba_ag. New option c. Transport or fuel for outreach or referral		Note that in this case, the new variable name for the second round of edits should be "FIN_02_BB_AG" and not "FIN_02_BAA_AG". The purpose here is to avoid having very long variable names after several rounds of survey edits.
FIN_03	Does this facility have any guidelines/protocols for how to request, receive, and use additional financing when needed?	<i>[single select]</i> 1 Yes 2812 New answer choice (second round of edits) 2811 New answer choice 2 No	

QID	Question	Response	
		283 New answer choice 284 New answer choice -99 Don't know	
FIN_04_AG	New question (included at the end of a section)		
FIN_CH_01	Have challenges in financing caused any disruptions or reduced the number of patients visiting the facility?		
FIN_CH_02_TXT	Describe how this facility has improved or adapted to overcome the financing-related challenges		
FIN_CH_02A_TXT_AG	New open-ended "text" question related to challenges		

BLOCK A: HEALTH FACILITY AND RESPONDENT INFORMATION

The following questions should be answered by the interviewer/enumerator before calling the health facility.

QID	Question	Response	Relevance / Condition	Notes
TITLE	Facility Rapid-Cycle Phone Survey			
ID_ENUM	What is your name?	<i>[single select]</i> 1 Enumerator name n°1 2 Enumerator name n°2 ... -96 Other (specify)		List to prefill
T_S_ENUM	Please select the date and time	<i>[select dateTime]</i>		
ID_ADMIN1	What is the region of the facility that you are going to try to survey?	<i>[single select]</i> 1 Душанбе 2 Согдийская область 3 Хатлонская область 4 ГБАО 5 РРП		Lists to prefill and adapt in each country. If possible, please use the same names and codes as the country's master list or HMIS.
ID_ADMIN2	What is the district of the facility that you are going to try to survey?	<i>[single select]</i> 1 State/District name n°1 2 State/District name n°2 ...	The states/districts appearing are restricted by the choice in ID_ADMIN1	
ID_FAC	What is the name of the facility that you are going to try to survey?	<i>[single select]</i> 1 Facility name n°1 2 Facility name n°2 ...	The facilities appearing are restricted by the choice in ID_ADMIN2	
ID_FAC_TYPE	What is the facility type that you are going to try to survey?	<i>[single select]</i> 21 Family medicine department of city health center (FMD-CHC) 22 Family medicine department of district health center (FMD-DHC) 23 Rural health center 31 Health house / health point -96 Other (specify)	The facilities appearing are restricted by the choice in ID_FAC_TYPE	List to prefill and adapt in each country. If possible, please use the same types and codes as the country's master list or HMIS
ID_FAC_TXT	Please type the Facility Code:	<i>[text]</i>		If the facility code does not correspond to the facility selected, the enumerator will get the following error message: "Review that the facility code written corresponds to the facility that you have previously selected.

Enumerator receives the following message and calls the facility: Dear [ID_ENUM_NAME], you can CALL NOW the facility [ID_FAC_NAME] to start the survey

You should have filled all the previous information before calling the facility.

This section marks the beginning of the survey/conversation with the health facility respondent.

Enumerator reads to respondent: Hello. My name is [interviewer name]. I am calling on behalf of M-Vector, a research company, in coordination with the Ministry of Health and the support of the World Bank and as in accordance with Order N° 212 from 12.04.2024. M-Vector is conducting a facility assessment to assist the government in knowing more about the challenges this facility faces in providing health services to your community. This facility was randomly selected to participate in this study. The information collected about this facility may be used by M-Vector, organizations supporting services in this facility, and researchers for planning service improvement or conducting further studies of health services. The data and findings from this study may be shared in personally de-identified datasets, reports, and/or publications by the Ministry of Health and/or its partners. The responses you provide will be anonymous, and the name of the facility, your name, or the names of any other staff who participated in this study will not be included in the dataset or any report.

We are asking for your help in collecting this information. You may refuse to answer any question or choose to stop the interview at any time. However, we hope you will answer the questions, which will benefit the services you provide and the nation. If there are questions for which someone else is the most appropriate person to provide the information, we would appreciate it if you introduced me to that person to help us collect that information. At this point, do you have any questions about the study?

QID	Question	Response	Relevance/ Condition	Notes
ID_RESP_CONSENT	Do I have your agreement to proceed?	<i>[single select]</i> 1 Yes 2 No 3 Yes – schedule for different day and/or time		
ID_RESP_NAME	What is your name?	<i>[text field]</i>		
ID_RESP_SEX	What is your gender?	<i>[single select]</i> 1 Male 2 Female		
ID_RESP_OIC	Are you the officer in charge (OIC) of this facility?	<i>[single select]</i> 1 Yes 2 No		

QID	Question	Response	Relevance/ Condition	Notes
ID_RESP_TYPE	<p>Can you please tell me your position at this health facility?</p> <p><i>INTERVIEWER: Please read out all options to the respondent.</i></p> <p><i>PLEASE CHOOSE ALL THAT APPLY</i></p>	<p><i>[multi select]</i></p> <p>1 Head of family medicine department 2 Head of RHC/HH 3 Deputy Head of RHC / HH 4 Family doctor 5 Head Nurse 6 Family nurse 7 Nurse (treatment room, immunoprophylaxis, dressing room) 8 Midwife 9 Medical and Social Patronage Nurse -96 Other (specify)</p>		
ID_LOC_CONF	<p>Is the following information correct?</p> <ul style="list-style-type: none"> - Facility where you work: [ID_FAC_NAME] - Region: [ID_ADMIN1_NAME] - District: [ID_ADMIN2_NAME] - Facility Type: [ID_FAC_TYPE_NAME] 	<p><i>[single select]</i></p> <p>1 Yes 2 No</p>		
ID_FAC_CORRECTED	<p>If [ID_FAC_NAME] is not the correct facility name, please write the correct one:</p> <p><i>INTERVIEWER: skip this question if the facility name is correct</i></p>	<p><i>[text]</i></p>	ID_LOC_CONF !=1	[Show all 4 questions simultaneously]
ID_ADMIN1_CORRECTED	<p>If [ID_ADMIN1_NAME] is not the correct region, please select the correct one:</p> <p><i>INTERVIEWER: skip this question if the region is correct</i></p>	<p><i>[single select]</i></p>		
ID_ADMIN2_CORRECTED	<p>If [ID_ADMIN2_NAME] is not the correct district, please select the correct one:</p> <p><i>INTERVIEWER: skip this question if the district is correct</i></p>	<p><i>[single select]</i></p>		
ID_FAC_TYPE_CORRECTED	<p>If [ID_FAC_TYPE_NAME] is not the correct facility type, please select the correct one:</p> <p><i>INTERVIEWER: skip this question if the facility type is correct</i></p>	<p><i>[single select]</i></p> <p>21 Family medicine department of city health center 22 Family medicine department of district health center 23 Rural health center 31 Health house / health point -96 Other (specify)</p>		

BLOCK B: SERVICES

Enumerator reads to respondent: Next, we have some questions regarding the services available at this facility and any challenges the facility is experiencing delivering those services.

QID	Question	Response	Relevance/ Condition	Notes
SERV_05	Does the facility offer the following services? a. Integrated Management of Child Illnesses (IMCI) b. Child nutrition services ba_tj. Consultations on healthy lifestyle and nutrition d. Family planning services e. Antenatal care (ANC) services i. Immunization of children ja_tj HIV/AIDS jb_tj. Tuberculosis ka_tj. Hypertension kb_tj. Diabetes kc_tj. Chronic respiratory diseases (asthma, COPD) ma_tj. Child and Adult Survivors of Sexual Violence Care and Clinical Treatment Services	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
SERV_08AA_TJ	Does your facility open at different days and / or times for provision of services in the summertime versus wintertime?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
SERV_08A_TJ	On average, how many days a week is this facility open for outpatient services?	<i>[integer 0-7]</i>	ID_ROUND = 2 AND SERV_08AA_TJ != 1	
SERV_08_TJ	On the days the facility provides outpatient services, how many hours per day is this facility open?	<i>[integer 0-24]</i>	ID_ROUND = 2 AND SERV_08AA_TJ != 1 AND SERV_08A_TJ > 0	
SERV_08C	On average, how many days a week is this facility open for services in the following times? aa_tj Summer time ab_tj Winter time	<i>[integer 0-7]</i>	ID_ROUND = 2 AND SERV_08AA_TJ = 1	
SERV_08D	On the days the facility provides the service, how many hours per day is this facility open in the following times? aa_tj.[If ID_ROUND=2 AND SERV_08C_AA_TJ > 0]: Summer time	<i>[integer 0-24]</i>	ID_ROUND = 2 AND SERV_08AA_TJ = 1 AND AT LEAST ONE SERV_08C > 0	

QID	Question	Response	Relevance/Condition	Notes
	ab_tj [If ID_ROUND=2 AND SERV_08C_AB_TJ > 0]: Winter time			

BLOCK D: INFRASTRUCTURE

Enumerator reads to respondent: Next, we have some questions about the availability and quality of infrastructure at this facility.

QID	Question	Response	Relevance/Condition	Notes
INF_01	<p>What is the main water supply for this health facility?</p> <p><i>INTERVIEWER: Select the most appropriate option. If respondents have difficulty, read options.</i></p> <p><i>If there is more than one source, the one used most frequently should be selected; if patients need to bring water from home because water is not available at the health facility, 'no water source' should be selected.</i></p>	<p>[single select]</p> <p>1 Piped supply inside the building 2 Piped supply outside the building 3 Tube well/borehole 31 Public tap/standpipe 4 Protected dug well 5 Unprotected dug well 6 Protected spring 7 Unprotected spring 8 Rainwater 9 Tanker Truck 76291 Tank on the tower (with source of piped water) 76292 Tank on the tower (with source of tanker truck) 10 Surface water (lake, river, or stream) 11 Bottled water 12 No water source -96 Other (specify)</p>	ID_ROUND = 2	
INF_01A	<p>Is the main source of water supply located on the facility premises (in the building, or within facility grounds)?</p> <p><i>INTERVIEWER: this refers to the location from where the water is accessed for use in the health facility – not the source where it originates. If the water source is located outside of the facility grounds, select "No".</i></p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2 AND INF_01=2,3,31,4,6,8,7 6291	

QID	Question	Response	Relevance/ Condition	Notes
INF_02A_TJ	In the past three months, was there any time when this facility did not have water available?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 1 OR ID_ROUND = 2	
INF_03	What type of toilet(s) are within the health facility premises for use by staff and patients? <i>INTERVIEWER: Select the most appropriate option. If respondents have difficulty, read options. Please verify with the respondent that the toilet is located within the facility premises. If there is more than one type of toilets, the most modern type should be selected.</i>	<i>[single select]</i> 1 Flush/pour-flush to piped sewer system. 21 Flush/pour-flush toilet to septic tank or pit latrine 31 Flush/pour-flush toilet to open drain 6 Ventilated improved pit latrine 7 Pit latrine with slab 8 Pit latrine without slab/open pit 9 Composting toilet 12 No functional facility on premises / bush / field	ID_ROUND = 2	
INF_03A	Is there at least one improved, functional, accessible and private toilet designated for the following groups: <i>INTERVIEWER: Please verify with the respondent that the toilet is functional, accessible and private. A toilet is in functioning condition when the hole or pit is unblocked, water is available for flush/pour flush toilets, and there are no cracks or leaks in the toilet structure. A toilet is accessible when it is unlocked or can be unlocked by an available key. A toilet is considered private if it has doors that can be locked from the inside and there are no large gaps or holes in the structure.</i> a. Health facility staff only ba. Females only	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_03 = 1,21,6,7,9	
INF_03AB	Is there a bin with a lid for disposal of used menstrual hygiene products available in the toilet for females only?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_03 = 1,21,6,7,9 AND INF_03A_BA = 1	
INF_03BB	Is there a hand-washing facility with running water and soap available within 5m of the toilets?	<i>[single select]</i>	ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
		1 Yes 2 No -99 Don't know		
INF_03BA	Is there a hand-washing facility with either running water and soap or an alcohol-based hand sanitizer, available at points of care in this facility? <i>INTERVIEWER: Points of care are locations where diagnostic or therapeutic services, examinations, or consultations are provided to patients, such as patient consultation rooms.</i>	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
INF_03C_TJ	Does this facility have a cleaning record that keeps track of when and by whom spaces, surfaces, and equipment are cleaned and disinfected?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
INF_11	What method does this facility use for the final disposal of infectious medical waste other than sharps waste (e.g., used bandages and placentas)? <i>INTERVIEWER: Read all options.</i>	<i>[single select]</i> 1. Burn in incinerator, with incinerator functional and with fuel available today 2. Burn in incinerator, but not currently functional or no fuel available today 31 Open burning on flat ground (no protection) 32 Open burning in pit or protected ground 76241 Dump without burning on flat ground (no protection) 76242 Dump without burning open pit (no protection) 42 Dump without burning in covered or protected pit, pit latrine or ground 51 Remove offsite, stored in covered container, or another protected environment 52 Remove offsite, stored unprotected 76253 Dispose of in toilet / sink -96 Other (specify) -99 Don't know	ID_ROUND = 2	
INF_04	What is this facility's primary source of electricity?	<i>[single select]</i> 1 National grid (Barki Tojik) 2 Generator (fuel or battery operated) 3 Solar panel(s) 4 No source of electricity -96 Other (specify)	ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
		-99 Don't know		
INF_05_TJ	In the last 3 months, was there any time when this facility did not have electricity while the facility was open for services? <i>INTERVIEWER: Read all options.</i>	<i>[single select]</i> 1 Yes, electricity was never available (no electricity) 2 Yes, electricity was sometimes available (frequent or prolonged interruptions of more than 2 hours per day) 3 Yes, electricity was often available (some interruptions of less than 2 hours per day) 4 No, electricity was always available (without interruptions) -99 Don't know	ID_ROUND = 1 OR ID_ROUND = 2	
INF_05A	Does this facility have the following communication systems, available in functioning condition today: a. Functional telephone c. Functional computer d. General access to internet	<i>[single select]</i> 11 Yes, facility has it 12 Yes, but it is a personal device, the facility doesn't own it 2 No, the facility doesn't have it -99 Don't know	ID_ROUND = 2	
INF_06_TJ	In the last 3 months, was there any time when this facility did not have any telephone service whether landline or mobile?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_05A_A==11 OR INF_05A_A ==12	
INF_06A_TJ	In the last 3 months, was there any time when this facility did not have access to the internet (internet outages/disruptions)?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_05A_C==11 OR INF_05A_C ==12	
INF_07	Does this facility have access to at least one functional ambulance (able to start and move) or other four-wheeled motor vehicle provided by the health facility for emergency transportation, that is stationed at this facility or that the facility can call for?	<i>[single select]</i> 76211 Yes – on site 76212 Yes – can be called for 2 No -99 Don't know	ID_ROUND = 2	
INF_07C	Is the emergency vehicle available, in working order, and with fuel and a driver today?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_07 = 76211 OR INF_07 = 76212	

QID	Question	Response	Relevance/ Condition	Notes
INF_07D	Is the emergency vehicle available, in working order, and with fuel and a driver 24 hours a day?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND INF_07E_TJ = 1	

BLOCK F: WORKFORCE AND STAFFING

Enumerator reads to respondent: Next, we have some questions about the facility's workforce.

QID	Question	Response	Relevance/ Condition	Notes
HR_02	How many <i>Family medicine doctors (Семейные врачи)</i> are working at this health facility? This <u>excludes volunteers and community-level workers</u> . <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999"</i>	<i>[integer 0-100]</i>	ID_ROUND = 2 AND ID_FAC_TYPE != 31	
HR_02A_TJ	How many <i>other doctors – Другие врачи (имеется ввиду врачи специалисты)</i> are working at this health facility? This <u>excludes volunteers and community-level workers</u> . <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999"</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_B_TJ	How many Family medicine nurses (Семейные медсестры) are working at this health facility? Note that this <u>excludes volunteers and community-level workers</u> . <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999"</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_D_TJ	How many Midwives (Акушерки) are working at this health facility? Note that this <u>excludes volunteers and community-level workers</u> . <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999"</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_DA_TJ	How many other nurses (Другие медсестры "остальные медсестры: патронажные, процедурные и тд") are working at this health facility? <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999"</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
HR_03_E_TJ	How many pharmacists (провизор / фармацевт) are working at this health facility? Note that this excludes volunteers and community-level workers. <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999".</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_F_TJ	How many Other clinical staff (другие) are working at this health facility? Note that this excludes volunteers and community-level workers. <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999".</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_G_TJ	How many Junior medical staff (Младший медицинский персонал "санитарки и санитары") are working at this health facility? Note that this excludes volunteers and community-level workers. <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999".</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	
HR_03_H_TJ	How many non-medical support staff (Немедицинский вспомогательный персонал "администраторы, водители, охранники, садовники и тд") are working at this health facility? Note that this excludes volunteers and community-level workers. <i>INTERVIEWER: If the respondent doesn't know, enter the code "-999999".</i>	<i>[integer 0-100]</i>	ID_ROUND = 2	

BLOCK G: SUPPLIES

Enumerator reads to respondent: Next, we have some questions about the availability of key supplies at the facility.

QID	Question	Response	Relevance/ Condition	Notes
SUP_01A	Are the following pieces of equipment currently available and functional? <i>INTERVIEWER: Interviewer: please confirm with the respondent that the item is both functional and available. If available but not functional, then select "No".</i>	<i>[single select]</i> 1 Yes 2 No -98 Not applicable -99 Don't know	ID_ROUND = 1 OR ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
	aa_tj. [ID_ROUND=1]: Ophthalmoscope ab_tj. [ID_ROUND=1]: Electrocardiograph (ECG) ae_tj. [ID_ROUND=1]: Autoclave af_tj. [ID_ROUND=1]: Coagulator ah_tj. [ID_ROUND=1]: Intubation and tracheostomy kits ai_tj. [ID_ROUND=1]: Splints aj_tj. [ID_ROUND=1]: Sanitary stretcher ag_tj. [ID_ROUND=2]: Hemoglobinometer ac_tj. [ID_ROUND=2]: Blood glucose meter ad_tj. [ID_ROUND=2 & ID_FAC_TYPE!=31]: Centrifuge h,. [ID_ROUND=2]: Refrigerator with thermostat b. [ID_ROUND=2]: Child weighting scale a. [ID_ROUND=2]: Thermometer d. [ID_ROUND=2]: Blood pressure apparatus al_tj. [ID_ROUND=2]: Obstetric stethoscope an_tj. [ID_ROUND=2 & ID_FAC_TYPE!=31]: Microscope am_tj. [ID_ROUND=2]: Pulse oximeter ak_tj. [ID_ROUND=2]: Otoscope e. [ID_ROUND=2]: Oxygen delivery device			
SUP_02A	Are the following diagnostics or supplies available today anywhere in this facility? <i>INTERVIEWER: Read all answer choices at start.</i> a. Dipstick for urine protein, glucose, and ketone bodies aa_tj [SUP_02a=3]: Dipstick for urine protein ab_tj [SUP_02a=3]: Dipstick for glucose ac_tj [SUP_02a=3]: Dipstick for ketone bodies b. [ID_FAC_TYPE!=31]: Onsite blood glucose testing c. [ID_FAC_TYPE!=31]: Onsite malaria diagnostic testing d. [ID_FAC_TYPE!=31]: Onsite HIV diagnostic testing e. Urine pregnancy test kit f. [ID_FAC_TYPE!=31]: Onsite syphilis testing g_tj. Onsite Blood hemoglobin testing h_tj. [ID_FAC_TYPE!=31]: Onsite Hepatitis B diagnostic testing i_tj. [ID_FAC_TYPE!=31]: Onsite Hepatitis C diagnostic testing	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 1 OR ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
SUP_03A	<p>Are the following PPE available today anywhere in this facility?</p> <p><i>INTERVIEWER: Read all answer choices at start.</i></p> <p>a. N95 mask b. Surgical or medical masks c. Disposable latex gloves</p>	<p><i>[single select]</i></p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 1 OR ID_ROUND = 2	
SUP_05A_TJ	<p>Are the drugs that are listed in order 25 all available today in this facility?</p>	<p><i>[single select]</i></p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2	
SUP_05AA	<p>Are the following essential medicines available today anywhere in this facility?</p> <p><i>INTERVIEWER: Read all answer choices at start.</i></p> <p>a_tj. Glucose solution b_tj. Ringer's solution c_tj. Sodium chloride solution d_tj. Analgesics (e.g. Metamizole or Paracetamol) r. Dexamethasone e_tj. Hydralazine l. Oxytocin f_tj. Nifedipine g_tj. Droverin (No-shpa) e. Magnesia sulfate h_tj. Adrenaline hydrotartrate i_tj. Nitroglycerin j_tj. Mezatol k_tj. Ammonia</p>	<p><i>[single select]</i></p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 1 OR ID_ROUND = 2	
SUP_05AAA	<p>Are the following vaccines available today anywhere in this facility?</p> <p><i>INTERVIEWER: Read all answer choices at start</i></p> <p>a. Measles, mumps and rubella vaccine (MMR) b. Pentavalent (DPT + HiB + Hepatitis B) vaccine c. BCG vaccine d. Polio vaccine (Inactivated polio vaccine (IPV) or Oral polio vaccine (OPV)) e. PCV (pneumococcal vaccine)</p>	<p><i>[single select]</i></p> <p>1 Yes 2 No -99 Don't know</p>		

BLOCK H: LEADERSHIP AND COORDINATION

Enumerator reads to respondent: Next, we will ask some questions about the facility's leadership structure and coordination systems.

QID	Question	Response	Relevance/ Condition	Notes
LC_04	<p>In the past three months, for outpatient referrals from this facility for care at a higher-level health facility, what were the main reason for referral?</p> <p><i>INTERVIEWER: Do not read the response options aloud</i></p>	<p><i>[multiple select]</i></p> <ul style="list-style-type: none"> a. The services needed were beyond the scope of this facility's care mandate b. This facility was too full or too busy c. The needed health care provider(s) were absent/not available at this facility ca. The required medical supplies, equipment and/or medicines were not available/stocked out or not functional at this facility g. Patient/patient's family requested referral to another health facility x. Other (specify) w. No referrals from this health facility in the past 3 months y. Don't know 	ID_ROUND = 2	
LC_06	<p>In the past three months, for outpatient referrals to this facility from a lower-level health facility, what were the main reason for referral?</p> <p><i>INTERVIEWER: Do not read the response options aloud</i></p>	<p><i>[multiple select]</i></p> <ul style="list-style-type: none"> a. The services needed were beyond the scope of the referring health facility's care mandate or specialized care was only available at this health facility b. The referring facility was too full or too busy c. The needed health care provider(s) were absent/ not available at the referring facility ca. The required medical supplies, equipment and/or medicines were not available/stocked out or not functional at the referring facility g. Patient/patient's family requested referral to another health facility x. Other (specify) w. No referrals to this health facility in the past 3 months y. Don't know 	ID_ROUND = 2 AND ID_FAC_TYPE!=31	

QID	Question	Response	Relevance/ Condition	Notes
LC_10A	A supervision visit occurs when external supervisors from higher regulatory or supervisory bodies visit a health facility to assess the quality of clinical work, ensure compliance with fire safety regulations, control cleanliness, etc. This does not include clinical visits made by family medicine doctors. In the last 12 months, were any visits for the purpose of supervision carried out in this facility?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
LC_10B_TJ	In the last 12 months, who conducted the last supervision visit?	<i>[multiple select]</i> 1 District/City/Region Health Office 2 MoH 3 Quality control service (Khadamot) 4 Medical Accreditation Center 5 Sanitary and Epidemiological Surveillance (SES) 6 State Fire Service 7 Accounts Chamber 8 Agency for State Financial Supervision and Anti-Corruption 9 Board -96 Other (Specify) -99 Don't know	ID_ROUND = 2 AND LC_10A = 1	
LC_10C_TJ	Supportive supervision promotes open, two-way communication, teamwork for problem solving, and goal monitoring. Supportive supervision is conducted to improve/support clinical care, compliance with guidelines, quality improvement, and so on. Would you consider the last supervision visit to be "supportive"?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2 AND LC_10A = 1	

BLOCK I: COMMUNITY ENGAGEMENT

Enumerator reads to respondent: Next, we have some questions about the facility's level of engagement with the community.

QID	Question	Response	Relevance/ Condition	Notes
COM_02	A Community Health Team (Общинная команда здоровья) refers to a group of individuals representing diverse interests within the community, who work together to achieve a common goal of improving health service delivery and health outcomes. Does this facility have a Community Health Team (Общинная команда здоровья)?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
COM_02A_TJ	In the last 12 months, how often did this facility's Community Health Team (Общинная команда здоровья) meet?	<i>[single select]</i> 1 At least once a month 2 At least every 3 months 3 At least every 6 months 4 At least every 12 months 5 Not in the past year -96 Other (specific) -99 Don't know	ID_ROUND = 2 AND COM_02 = 1	
COM_03C	Does this facility have a system for seeking feedback from its catchment population and/or patients?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND = 2	
COM_GEN_01	Does the community management committee consist of all men, mostly men, about equal mix of men and women, mostly women, all women?	<i>[single select]</i> 1 All men 2 Mostly men 3 About equal mix of men and women 4 Mostly women 5 All women	ID_ROUND = 2 AND COM_02 = 1	

BLOCK H: QUALITY IMPROVEMENT PROCESSES

Enumerator reads to respondent: This section has questions about quality improvement processes at the facility.

QID	Question	Response	Relevance/ Condition	Notes
QOC_01A_TJ	<p>Quality improvement refers to changing how health services are delivered to make them more effective, safe, and/or people-centred.</p> <p>In the last 12 months, did this facility conduct any quality improvement activities for any service areas?</p> <p><i>INTERVIEWER: Examples of quality improvement activities include monitoring performance targets, changing guidelines or protocols, increasing staff training or supervision, or other activities to improve how services are delivered at this facility.</i></p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2	
QOC_01B_TJ	<p>In the last 12 months, did this facility routinely carry out quality improvement activities for any service areas?</p> <p><i>INTERVIEWER: Examples of quality improvement activities include monitoring performance targets, changing guidelines or protocols, increasing staff training or supervision, or other activities to improve how services are delivered at this facility.</i></p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2 AND QOC_01A_TJ = 1	
QOC_01BB_TJ	<p>Does this facility have a focal person, committee, or team for quality improvement?</p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2 AND ID_FAC_TYPE!=31	
QOC_01C_TJ	<p>Has this focal person, committee or team met in the past three months?</p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2 AND QOC_01BB_TJ = 1 AND ID_FAC_TYPE!=31	
QOC_01E	<p>Does this facility regularly monitor its own data to make decisions about services delivered by this facility?</p> <p><i>INTERVIEWER: Examples of this include monitoring the number of patients who receive a specific service each month or monitoring patient outcomes from a specific service provided by this facility</i></p>	<p>[single select]</p> <p>1 Yes 2 No -99 Don't know</p>	ID_ROUND = 2	

QID	Question	Response	Relevance/ Condition	Notes
QOC_01FA_TJ	In the past three months, what decisions or actions have been taken based on data from this health facility? <i>INTERVIEWER: Do not read. Probe for at least two answers.</i>	<i>[multiple select]</i> 1 Increased staff training or supervision 2 Mobilized or requested new human resources 3 Reviewed or revised protocols 4 Improved data quality and/or use -99 Don't know	ID_ROUND =2 AND QOC_01E = 1	
QOC_01F_C	In the past three months, have decisions or actions been taken regarding increased staff training or supervision based on data from this health facility?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND QOC_01E = 1	
QOC_01F_D	In the past three months, have decisions or actions been taken regarding mobilizing or requesting new human resources based on data from this health facility?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND QOC_01E = 1	
QOC_01F_F	In the past three months, have decisions or actions been taken regarding reviewing or revising protocols based on data from this health facility?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND QOC_01E = 1	
QOC_01F_I	In the past three months, have decisions or actions been taken regarding improving data quality and/or using data based on data from this health facility?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND QOC_01E = 1	

BLOCK K: EMERGENCY PREPAREDNESS AND RESPONSE

Enumerator reads to respondent: This section has questions about the facility's emergency preparedness and response capabilities.

QID	Question	Response	Relevance/ Condition	Notes
INF_09	National notifiable diseases refer to diseases of public health priority for monitoring and control efforts by the Ministry of Health. Does this facility report cases of any national notifiable diseases to higher-level authorities?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2	
INF_08	Is there a functioning specimen transport system for forwarding specimens from this facility to a referral laboratory?	<i>[single select]</i> 1 Yes 2 No -99 Don't know -98 Not applicable	ID_ROUND =2	
LC_01	Does this facility have a focal person or team that has clearly defined roles and responsibilities in the event of a disaster or public health emergency?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND ID_FAC_TYPE!=31	
LC_03	Does this facility currently have any of the following guidelines or orders for communication during a disaster or public health emergency? a. Orders for emergency communication between this facility and higher-level authorities b. Orders for emergency communication between this facility and other health facilities c. Order for emergency communication between this facility and its catchment population or the public	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND ID_FAC_TYPE!=31	
HR_07	Does this facility have any protocols to increase the number of staff if needed? For example, calling in off-duty, or retired staff, temporarily employing volunteers or students, or repurposing non-clinical staff?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2 AND ID_FAC_TYPE!=31	
INF_18	Does this facility have infection prevention and control (IPC) guidelines?	<i>[single select]</i> 1 Yes	ID_ROUND =2	

QID	Question	Response	Relevance/ Condition	Notes
		2 No -99 Don't know		
INF_22_TJ	In the last 2 years, have any health care providers in the Family Medicine Department of this facility received in-service training on IPC?	<i>[single select]</i> 1 Yes 2 No -99 Don't know	ID_ROUND =2	

SURVEY END

RESULT	<p>What is the result of the survey?</p> <p><i>INTERVIEWER: Thank the respondent and close the survey</i></p>	<i>[single select]</i> 1 Completed 2 Partially completed 3 Refused 4 Facility was closed 5 Could not contact facility -96 Other (specify)	ID_ROUND = 1 OR ID_ROUND = 2	
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